

Management Reporter Fall Forum 2016

Questions & Answers

Question	Answer
When exporting a report to Excel, how do you get the calculation formulas to export within the spreadsheet?	On the window that opens when you select export to Excel, there is a checkbox to export formulas.
Can a report be sent to your hard drive?	A report link can be saved as a shortcut, but all reports are stored in one SQL Server Database on your network. You also can export any report to Excel or XPS (read only file similar to PDF).
Can an Administrative user overwrite a password if a user leaves the company?	Yes, Administrative users may open and change password protected building blocks.
Is Management Reporter compatible with Microsoft Dynamics NAV15?	<p>It is not specifically defined as such. NAV2009 is considered compatible with Management Reporter up to CU10.</p> <p>See compatibility chart: https://blogs.msdn.microsoft.com/dynamics_financial_reporting/2014/03/25/management-reporter-feature-and-version-number-summary/</p> <p>Added notes: Management Reporter is available for Dynamics SL, GP and AX. For NAV, there is Jet Reports which we will be presenting next month at the Dynamics Community Summit show in Tampa, FL. In addition, MSX Prospero may be an option for reporting and Prospero budgeting will be available later this year for Microsoft Dynamics customers.</p>
Do you encourage end users to use the web viewer or the library to view the report results?	It's an individual choice. The Report Viewer has the benefit of the Report Library. The Web viewer has the benefit of not having an installed component. There are other things that either may do better or worse than the other. Users are encouraged to try both out and determine their personal preference.
If you send out reports as "group" with different security, can they still drill down to the details?	When a group is granted rights, any members of the group assume those rights in addition to rights already assigned at the user level.
How do you automate the web link to a network site?	<p>In the Report Definition on the Output & Distribution tab to middle-right, you can browse and output the report link to either:</p> <ol style="list-style-type: none">1) network folder(e.g. \\servername\sharefolder)or2) SharePoint/website (e.g. http://webserver/reports). <p>Some related articles:</p>

	<p>https://blogs.msdn.microsoft.com/dynamics_financial_reporting/2013/04/24/using-the-default-report-link-location-for-easy-access-to-reports-management-reporter-ru5/</p> <p>http://community.dynamics.com/gp/b/gpjanakiram/archive/2013/01/21/how-to-publish-management-reporter-reports-to-sharepoint</p>
What is the most current version of Management Reporter?	Management Reporter 2012 CU15
Can notes you add to reports be printed when you print the report?	Yes, comments/notes may be printed with reports. There is a checkbox to include comments on the Print window. Comments are printed as an extra column on the right-hand side of the report.
Does the Library security you are discussing apply to the Web Viewer as well?	Yes, security on Library folders is honored by the Web Viewer.
I'm trying to link an external worksheet via combined method using link type FD + Worksheet. The external workbook path is pointing to a worksheet I have saved on my desktop C:\Users\Desktop\Sample.xls. There is only one worksheet in the workbook. When I generate the report I get an error message in report queue that the Excel file could not be found - the folder does not exist. Any suggestions?	<p>Two options you can consider are:</p> <ol style="list-style-type: none"> 1. Add the Management Reporter service acct user done during install by IT/partner with RAD access to the Excel file/folder. 2. Use UNC pathing (Uniform Naming Convention) (e.g. \\servername\sharefolder). <p>Added note: See https://msdn.microsoft.com/en-us/library/dn451230.aspx</p>
How to use the Attribute filter in the columns?	<p>Please see this video from the Microsoft Management Reporter Blog Site:</p> <p>https://mbs.microsoft.com/customersource/northamerica/MR/learning/documentation/videos/Attributes%20Management%20Reporter%202012%20Feature%20Highlight%20Video</p>
What are Statistical accounts?	Microsoft Dynamics AX allows users to post statistical values to the Units field of any account. Microsoft Dynamics GP allows you to setup unit accounts.
When you run reports in a group can you download to the viewer all at once?	For a Report Group you will see those in the Web Viewer as green rectangles for each report. Each report is also created and available to open/download in the Client Viewer.
When I copy and paste from Excel my account numbers do not come over correctly. What am I doing wrong? Typically, it is spreadsheets that come from the CFO with full account numbers.	Only the natural account number would paste in correctly with Management Reporter filling in the surrounding +Account [] syntax. You would need to format a full account number in Excel to include the syntax as needed in Column J of the Row Definition.
When using lookup does it bring in inactive accounts that don't have a balance?	It would bring in any account that has some kind of historical activity.

<p>How do you add a person as a user for Management Reporter?</p>	<p>This is found under: Security>New User</p> <p>Only Administrators have access to add or modify users in Management Reporter. We will cover Security in more detail in Session 5.</p>
<p>Is there any difference between the single vs. double underscore?</p>	<p>Single underscore is defined using the “---” format code and double uses “===”.</p>
<p>Many times I use two libraries for the output and the reports will be saved in those two libraries. However, there are times the report is saved to just the first library and the second is ignored. Why is that?</p>	<p>The distribution should include both or as many folders as are defined in the Output Distribution tab of the report or report group.</p>
<p>We use report scheduler, however, there are times the reports are not generated at the scheduled time. What should I check for to avoid this to happen?</p>	<p>Check with IT to make sure your server and the Management Reporter services are continually running and clocks on servers are in synch.</p>
<p>Can you Copy instead of using Move to another folder?</p>	<p>Yes, and you can also generate a Report Group to a folder.</p>
<p>Valid Account String combination: If you use the insert from segment, this rule is observed. However, when I do this manually, I can include an account string that does not exist in GP but it is accepted in the row definition. Then, when the report is generated, it will show zero for that invalid account string. Why?</p>	<p>Yes, that row would show a zero. You could also set your reports to automatically hide zero amount rows or you can use a Print Control on that row to suppress the row if it is zero.</p>
<p>Missing accounts do not complete in our environment and we have many databases (about 150-200). What can be done to make this feature work?</p>	<p>Are you on CU15 of Management Reporter2012? It may be worthwhile to work with Microsoft to determine what is causing the Missing account analysis not to complete.</p> <p>Aside from that, you can use check rows in your reports to help identify missing or duplicate accounts. Check rows use ranges and wildcards to duplicate all account used in a report on a single, non-printing row. Compare the balance for the check row to the net balance of the report. Any difference should indicate duplicate or missing accounts.</p>
<p>So, in the Row Modifier, can you use the Account Modifier, Book Code and Attribute “ALL” at the same time?</p>	<p>Yes, for a single row you can use both the Account Modifier and Book Code modifier as seen in the Row Modifier pick list for any row linked to the General Ledger (link value present).</p>
<p>Does Viewer need access to the companies in GP?</p>	<p>No, they will have to be:</p> <ol style="list-style-type: none"> 1.) A user inside Management Reporter designer and 2.) A user on the network to view reports in the Report Library (which is a SQL database on the network). <p>This also applies to Microsoft Dynamics SL but they do not have to be define in SL first. For Microsoft</p>

	Dynamics AX, you must create those users first in AX, and they are then brought automatically into Management Reporter.
If a group is comprised of 10 databases - but we have about 150-200 databases - can you confirm that only those 10 get assigned to that group (and not all of them)?	Yes, you can define company access for Designers & Generators at the group level. But, for a Viewer, they have access to the folders and tree units provided.
What does "inherited from" in the Report Library permissions mean?	The lower level folders inherit security from the higher up folders. For example, the Jan 2016 and Feb 2016 folders can inherit security from the main 2016 folder.
If someone has access to a unit in a report - which is saved in a folder but does not have permission to that folder - can that person still see this reporting unit in that report in the library?	Yes, tree unit security last tested overwrites folder security.
From a SQL Management Reporter database standpoint, how can we clear reports from the report queue? What is the recommended best practice?	The report queue can be cleared by selecting the reports to delete from the queue and clicking the Delete button. Reports with errors or warnings cannot be deleted and will automatically be deleted by the system after seven days.
Is there a standard directory for the Report Library?	In Management Reporter Designer, you can confirm or change the default Report Library location for any new report by going to Tools Options. You can also define or change the Library location for any single report or report group.
In report groups, can you run it for multiple companies instead of just the company identified in the company name?	Yes, any report can be ran for multiple companies via the tree.
The TREE is not an option within Report Groups only within the individual reports. Would that be where we would need to set it up?	Yes, you would specify which Reporting Tree Definition to use in each Report Definition and set Tree select options in the Report Definition on the 'Settings' tab such as Include all reporting units at runtime.
Will comments be reflected on the printed report?	There are a number of options when printing reports from the Web or Report Viewers including whether it will include comments. These options are similar to those encountered when exporting to Excel.
How do you get reports to include unposted transactions?	This is a drop-down box on the Report tab of the Report Definition.
Regarding unposted transactions: This does not work. Based on the GP User Group site, others are having the same issue with this not working.	What version of Microsoft Dynamics GP are you running and what exact version of Management Reporter? The posted/unposted filter is just for the GP interface. By design, Management Reporter will not pull unposted transactions for historical years.

<p>If you generate a report format and want to run from viewer for different companies, can you change the company on the viewer or a separate report need to be done for each company?</p>	<p>You can utilize a reporting tree to create individual reports broken down by Company/Entity or any of your GL segments/dimensions. When the report is generated, users can select which Reporting Unit or units they wish to display.</p>
<p>How can we make PowerPoint print outs for each session?</p>	<p>The session recordings and PowerPoints will be uploaded to our web site approximately one week after the Forum.</p> <p>We will also email CPE attendance certificates to attendees based on GoToWebinar's attendance records for the sessions.</p>
<p>In some of the "default" Row formats, there is a column K (for GP). How is that column added?</p>	<p>Column K is added by double-clicking the header for Column J and adding a new column. You can also delete it by double-clicking the header for Column K and deleting it.</p>
<p>Is there a migration path from FRX to Prospero, or Management Reporter to Prospero?</p>	<p>We do have an option to migrate reports from FRx to Prospero.</p>
<p>Have you seen any performance issues with using larger row definitions</p>	<p>Yes, we have seen some performance issues but not as many since the recent CU15 and Hot Fixes release.</p> <p>Please see this MSFT Management Reporter Blog Site post on 1st page about CU15 & Hot Fixes: https://blogs.msdn.microsoft.com/dynamics_financial_reporting/</p>
<p>When you create a chart does that chart download to Excel?</p>	<p>No, it is just a picture of the graph although you can download any report to Excel.</p>
<p>How do Management Reporter reports and designs differ between GP and SL?</p>	<p>There are very few differences between Management Reporter for Microsoft Dynamics GP and Management Reporter for Microsoft Dynamics SL. The differences would mainly be for Attributes.</p>
<p>I am using SL and I have one account that is out of balance between the SL Trial Balance and the account in Management Reporter. FRx matches SL. I've tried the rounding options but nothing has worked. I've also tried rebuilding the DataMart but still have the same issue. Any thoughts?</p>	<p>First, I would build a simple report with just that account to check the balance to make sure it is not due to something setup wrong in an existing report. The DataMart would be my next thing, but you have already done that.</p> <p>I would then check to make sure you're on the latest update. If not, apply the update and then rebuild the DataMart again if it still doesn't show up.</p>
<p>DataMart question: I did create a new row format with only the account but I used the existing column set in a new report. (I can try all new but the column would be identical.) The version is Version 2.12.15000.56.</p>	<p>It sounds like you are up-to-date and have tried all the obvious troubleshooting tactics. I would start a call with Microsoft. There are three hot fixes for CU 15, but they do not specifically mention fixes for Microsoft Dynamics SL.</p>
<p>Should we go through routinely and delete reports from the library? I'm wondering if it takes up a lot of space with multiple people running reports routinely? If you do recommend cleaning up the library, what is the most efficient way to do that?</p>	<p>The report versions are not particularly large, but will begin to take up space over time. It is a good idea to occasionally remove unused versions to make room for new.</p>

Can you get report groups to publish in a format other than just the web viewer?	Report Groups (the window displaying included reports as big green rectangles) only open in the Web Viewer. The individual reports in those groups may be opened in the Web Viewer or the Report Viewer.
When you generate group reports, are you able to print all the reports at one time or do you have to open up each one and print each one? Is there a quick fast way of printing reports in the viewer if you need to print more than one?	Separate reports only print one-at-a-time.
Is there a way to print several reports at one time? It seems that you have to open up each report and then print.	Unfortunately, there is not a way to print multiple reports at once, just one report at a time. You can print (or export to Excel or XPS files) all reporting units of a tree for one report which is common.
Question not related to the training: Right now, we are experiencing some difficulty with our Management Reporter. Any time we hit the open file icon or go to File>Open, our Management Reporter crashes with an error referencing AppCrash. Do you have any insight on this?	I would suggest checking the Event Viewer on the local workstation for more details or the Event Viewer on the Management Reporter server for more details.
Do the web reports work with Microsoft Edge browser?	Yes, Management Reporter works with Microsoft Edge.
Can we lock down row, column and tree definitions?	Row Definitions, Column Definitions, Reporting Tree Definitions and Report Definitions may all be password protected using the Lock icon in the ribbon at the top of the screen.
How do we know when we are in the Report Viewer versus the Web Viewer and how do we navigate seamlessly from one to the next	<p>The Web Viewer has large circular icons at the bottom of the screen. You can switch from the Web Viewer to the Report Viewer by using the Download option for Management Reporter Report Viewer.</p> <p>The Report Viewer has two buttons at the bottom left of the screen for 'Report Data' and 'Report Library'. Use the Copy icon for any open report and then paste the copied URL into your browsers URL/address bar.</p>

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<http://msxgroup.com/products/microsoft-management-reporter-overview/>

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