User Group Forums 2013

Forecaster for Microsoft Dynamics® ERP

Customer Testimonial and Q&A

Session starts at 12:30am ET/9:30am PT

Hosted by: **MSX**GROUP

With special presentations by the Microsoft CPM team

Moderated by Nick Sercer

Forecaster Customer Testimonials and Q&A – AGENDA

12:30pm-1:30pm ET (9:30am-10:30am PT)

During this session, we will be addressing questions that were previously submitted as well as hear from users of Forecaster about their experiences with the product. We encourage audience participation during this conversation and appreciate your input.

Attendees will be muted but may ask questions via text using the GoToWebinar Chat or Question option. To ask questions verbally, please raise your hand by clicking the hand icon on the GoToWebinar control panel.

User Group Forums 2013
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Forecaster for Microsoft Dynamics ERP

Forecaster Customer Testimonials

Featured Testimonial:

Bob McAdam
Dynamic Communities

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Forecaster for Microsoft Dynamics ERP

User Survey Responses
Favorite Things about Forecaster

- Ease of Input and simple for end users

- Rollups are easy to create and maintain

- HR: Benefits calculations, easy import, detail ability by employee and/or job position, spread methods, limit calculations for taxes

- Easy budgeting and consolidated reports for all departments and/or divisions (by input set, by account, dept., etc.)

- MSX Group technical support

- Report drill down to account and detail level for HR, revenue, capital and line items

User Survey Responses
Least Favorite Things about Forecaster

- No sample reports

- HR Module: too complicated, change in depts. or salary grade conflicts

- Tasks are not intuitive

- Reports can be difficult to manage

User Survey Responses
Forecaster Features Wish List

- Easier to do what-ifs

- HR Tab – would be nice to have a total, so I know the total of the HR lines = the MultiRow tab lines

- More Excel functionality in Multi Row screen – Fill down, Fill across, etc.

User Survey Responses
Specific Questions to Experts

- When will next service pack 4 be released? Are future service packs planned?

- Benefits – having taxes and other benefits separate in the calculation of benefits. Ex: we have PT employee that don't receive benefits, but I do need to calculate taxes on them

- What is the best set up scenario for multiple companies with similar charts of accounts? I think my consultant has me doing this the hard way ...

MSX Group Technical Support
Bill Thomas, Director of Customer Services

- Continuing to offer Annual Software Technical Support Plans for both Forecaster and FRx

- Every member of our Support Team has at least 10 years of experience supporting these products

www.MSXGroup.com/software-support

(877) 456-7632 | (303) 484-9671 | Bill.Thomas@MSXGroup.com

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Forecaster for Microsoft Dynamics ERP

User Resources

Microsoft

- Microsoft.com
  - PartnerSource
  - CustomerSource
- https://connect.microsoft.com (for MR)
- http://blogs.msdn.com/b/dynamicscpm/

MSXGROUP

http://www.msxgroup.com
http://boards.msxgroup.com

Session slides will be made available to attendees later this week via email.

Thank you!

User Group Forums 2013
Forecaster for Microsoft Dynamics® ERP

Customer Testimonial and Q&A

Up next: **Forecaster Session 4 – Intermediate Session I**

(Led by Noah Moseley)

Session starts at 2:00pm ET/11:00am PT

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