



**Microsoft® Forecaster 7.0**

**Service Pack 5**

**RELEASE NOTES**

**March 2013**

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### **Contact Us:**

<http://www.microsoft.com/en-us/dynamics/contact-us.aspx>

### **Web Site:**

<http://www.microsoft.com/en-us/dynamics/products/forecaster.aspx>

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# Introduction

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This document explains how to install Microsoft Forecaster 7.0 Service Pack 5 and lists the issues it resolves. You should install the Service Pack on the servers and workstations where Microsoft Forecaster is currently installed. Administrative rights are required to update the Microsoft Forecaster program. It is strongly advised that a database backup is made before completing the steps below.

## Installation Instructions

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### Microsoft Forecaster Desktop Client Installation Steps:

1. Close all running instances of Microsoft Forecaster.
2. Launch the **FC70SP5.msi** file on the client machine for which you want to apply the updates.
3. If prompted, click **Run** on the Security Window that opens to begin to apply the updates.
4. Follow the prompts in the Setup Wizard to install the Service Pack.
5. Click **Finish** once the installation completes.

### Microsoft Forecaster Web Access Installation Steps:

Service Pack updates for Microsoft Forecaster Web Access client machines are deployed from the Web server when the user makes their initial connection to Microsoft Forecaster.

1. Close all running instances of Microsoft Forecaster and stop the Web server instance.  
**Caution:** A reboot may be required if you do not stop the Internet Information Server service prior to installing this service pack on the web server.
2. Launch the **FC70SP5.msi** file on the Web server for which you want to apply the updates.
3. If prompted, click **Run** on the Security Window that opens to begin to apply the updates.
4. Follow the prompts in the Setup Wizard to install the Service Pack.
5. Click Finish once the installation completes.
6. The next time the user connects to Microsoft Forecaster Web Access from their Web browser they will be prompted to install the updated components.  
**Note:** To update the web components on the user's workstations be sure that the shortcut they use does not have a specific ASP page in the URL. For example, the URL should be <https://servername/Forecaster7> not <https://servername/Forecaster7/Forecaster.asp>.

## System Requirements

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Refer to [http://download.microsoft.com/download/7/0/B/70B05EA3-233E-4677-A921-DA409B4EADF6/Forecaster\\_SystemReqs.xps](http://download.microsoft.com/download/7/0/B/70B05EA3-233E-4677-A921-DA409B4EADF6/Forecaster_SystemReqs.xps)

# Resolved Issues List

## Microsoft Forecaster Issues Resolved by this Service Pack

Issue #	Description
193720	No way to remove revenue account from revenue module once data has been associated.
312625	Error displaying capital in detail report when using Allow drilldown to capital detail.
315158	Deleting pay type association from salary grade creates orphaned records
320795	Current users list doesn't work correctly on SQL Server 2005/2008.
321729	The Multi-row tab doesn't show the lines (rows), if an input set name is longer than 24 characters.
325800	Start Period and End Period can't be adjusted in HR Master after another field is changed.
344372	Entering capital item into invalid period and deleting causes duplicate/orphan records
362922	Excel Add-in returns no results when the optimization factor is 0.
363919	Single Row Input with 'Suppress Zero Lines on Input' creates difference from Multi-row.
363939	When using Human Resources Annually' with regular allocations not selected, headcount is not updated for hourly employees.
366414	Reports where lines are the departments show a zero balance
367077	Copy plan wizard for HR Details does not correctly calculate allocation.
368241	System needs to keep deleted employees shaded while changing the "Show Allocation As" option.
368800	Importing HR changes clears existing data in HR master but not in HR input.
370981	Improve CALREV processing performance.
376106	Fixed benefit calculations aren't calculating
378602	FTE not calculated correctly for employees distributed between multiple departments when specifying different employee options.
381253	Running capital task on input set with historic periods causes results to shift the number of historic periods defined.
383592	When reassigning an employee to a new department, the value in the Increase Period 2 field is not updated in the new department.
390352	Allocation lost when reassigning an employee from two or more departments into one using the reassign window.
403235	Error: "ExpressLink encountered a problem attempting to submit data to Microsoft Forecaster." This occurs if the user name contains a period. (Ex. Jane.doe)
403641	Decimal values do not appear on the single row tab

<b>404570</b>	Temp tables do not get dropped on SQL Server 2000 when the username is numeric
<b>410614</b>	When prompting for period and using a selection sub-menu in a report, users have to select period twice before the report will display.
<b>415674</b>	If a user defined benefit exceeds 5,000 characters, Forecaster will close unexpectedly when trying to select it.
<b>419972</b>	Enabling Auto-translate causes Forecaster to stop responding when adding employees in HR master.
<b>440395</b>	If many options are created for a user defined benefit, Forecaster may close unexpectedly when trying to select an option in HR input.
<b>453998</b>	The destination account and the contra account can't be the same when two or more allocations are created and accumulate is used.
<b>465875</b>	When sorting columns in the Multi-row tab, incorrect values can be created if a @LOOKUP calculation is also used.
<b>466855</b>	Enabling Auto-translate causes Forecaster to stop responding when importing employees through HR import.
<b>467705</b>	Forecaster closes unexpectedly.
<b>469946</b>	If an employee from a previous input set salary grade doesn't exist in a new input set, Forecaster closes expectedly when adding the employee.
<b>470760</b>	Specifying a color for calculated columns doesn't apply the color.
<b>473830</b>	If Add as FTE is not selected when adding an employee in HR master, Forecaster closes unexpectedly.
<b>484897</b>	Revenue detail is removed when running CALCREV task
<b>484693</b>	Reassigning an employee causes incorrect data in the corresponding human resources accounts
<b>484835</b>	Changing the salary grade causes incorrect data in the corresponding human resources accounts
<b>484847</b>	Users are unable to type into user defined fields

## Known Issues

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Cannot Connect to Server When Using the Microsoft Forecaster Database Creation Wizard with SQL 2008 Server (See [KB 962541](#))

## Technical Support

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### Contacting Technical Support

If you have further questions regarding this service pack, please contact Microsoft technical support by phone at 1-888-477-7877.

For more information about support options, please visit <http://www.microsoft.com/en-us/dynamics/get-support.aspx> .

For international customers, please visit <http://www.microsoft.com/en-us/dynamics/worldwide.aspx>.

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